



QUALITY POLICY

▶ QUALITY, INTEGRITY & PROFESSIONALISM

▶ BUILDING STRATEGIC PARTNERSHIPS

▶ SUCCESS THROUGH TEAMWORK

Uniteam Marine aims to deliver the highest standards of service through the implementation of the Quality, Safety and Environment Management System, modelled on the ISO 9001 standard, incorporating the requirements of the ISM Code.

Developing long-term relationships with each client, Uniteam Marine strives to continuously satisfy our customers' needs through the provision of partnership-focused services by:

- Adopting procedures and disciplines to ensure that the management system is implemented effectively and in line with organisational goals and expectations
- Establishing and communicating responsibilities clearly to all employees
- Conducting appropriate training to ensure all employees acquire and develop relevant skills
- Regularly reviewing the needs and expectations of customers and initiating continual improvement activities to meet their expectations

Based upon Uniteam Marine management's commitment to implementing and continuously improving the management system, four categories of strategic objectives have been established focusing on:

- Commercial / Customer satisfaction
- Financial
- Management system
- Human resources

Key Performance Indicators reflect the organisation's performance in supporting policies and objectives.

Compliance with the Company's policy, processes, procedures and instructions is a condition of employment.